



Putting children and
young people at the
heart of decisions
made about their lives

Our Impact 2012-13

Contents

Managing Director's statement	2
Voice in numbers	3
Coram Voice - Getting young voices heard	4
What does Coram Voice do?	5
What we said we'd do and what we did	6
What we will do next year	7
A voice for all children / Joseph's story	8
Helping the hardest to reach and the most vulnerable / James' story	9
Fixing the problem	10
Driven by children and young people / Kirby's story	11
Transforming Voice	12
Supporting Coram Voice	13
Money matters	15

Message from Andrew Radford
Managing Director of Coram Voice

I'm delighted to introduce a new and exciting era for Voice, as we join forces with the Coram Group to become Coram Voice, so that we can serve even more children and young people who are in care or who have another reason to be particularly reliant on the state for their rights and wellbeing.

This change comes at an incredibly difficult period for these children and young people, who are finding it harder than ever to participate in decisions being made about them.

Public spending cuts have really started to bite, affecting local authority spending and staffing levels, and causing many more children and young people to seek our help.

It's impossible for us to know if the cuts are resulting in deliberate decisions by children's services to restrict obligatory spending, but we do know that we are seeing more cases where young people's legal entitlements to financial support are being delayed or denied. We're also fighting the cases of many more young people who find themselves homeless even though children's services have a responsibility to find them somewhere to live.

At the same time, other charities who work with children in care are also being hit by the cuts in funding, meaning that they are having to cut back on the services that they provide.

All this is placing intense pressure on our free national helpline for children and young people, and, even more significantly, making it both more important and more difficult to keep our promise never to turn away a child who needs our help.

One of our responses to this growing demand has been to join the Coram group of charities. Coram is one of the country's leading children's charities and we have chosen to combine our strengths, reach and abilities with those of the Coram group in order to make the biggest possible difference to the greatest possible number of vulnerable children and young people, while reducing our running costs at the same time.

In doing so, our name has changed to Coram Voice, but we're still the same Voice, only bigger and better. We remain a separate charity with our own Board of Trustees and with Voice's core purpose and fundamental values remaining at the heart of our work. Coram Voice will continue to support any child who asks us for help, while actively seeking ways to help the hardest to reach young people and using both our experience and children's stories to improve the system so that others don't face the same problems.

So far, we're managing to keep our 'No Child Turned Away' promise, but it's getting harder and harder. Over the page are some figures which showcase some of our achievements over the past year. My favourite number is the zero – the number of children in care and those leaving care that we had to turn away. Keeping this promise is a unique achievement. With your help we will be able to continue to keep it.

Andrew Radford
Managing Director



Voice in numbers

7,834 Calls received on our helpline



0 The number of children refused advocacy support by Voice

15 training courses co-delivered by young people

6,006 Children and young people helped directly in 2012-13

1 new Ofsted inspection framework developed to grade local authorities on their care

100% increase in Twitter followers



1,070 supported by our helpline and community advocacy

1,173 in children's homes or secure units supported by our visiting advocacy

3,389 children held in young offender institutions supported to voice their fears and helped to navigate the system

338 supported to make complaints or at reviews

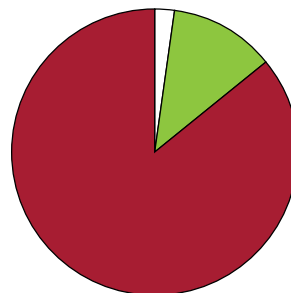
36 provided with an independent visitor

Voice was the contracted advocacy provider for

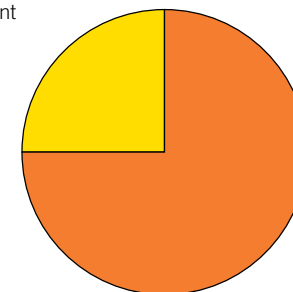
24,383

children and young people with a reliance on the state for their welfare

86% of young people got the result they wanted



12% got a different result but understood how and why the decision had been made



75% say they feel more confident as a result of advocacy



337 professionals trained

400,000 children and young people who can access our services due to our Voice for All Children initiative

Coram Voice – Getting young voices heard

In the UK today there are over 67,000 children and young people reliant on the state for their care and wellbeing, with 360,000 more needing some level of support from children's services. It's not their fault. They are there because something terrible has happened. Because their families cannot safely care for them, or they have been abused or neglected.

The care system should improve lives and be a positive experience, and for many it is. But for an increasing number, the very system that has been put there to protect them lets them down time after time. Unaware of their rights and unsure who to turn to, the complexities and inconsistencies of the system mean many struggle to access support they are legally entitled to, such as safe housing, benefits, education or advice.

As a result, many become mistrustful of the system and its professionals. They become excluded and alienated from society and exposed to harmful situations, including homelessness, crime, exploitation and abuse.

Because they get let down, they fail to realise their full potential and struggle far more than children from stable backgrounds.

These children have a right to support that fully meets their needs, as and when they ask for it.

Coram Voice's advocacy provides children with a professional adult who will listen to them, establish their wishes, opinions and fears, and work with the child and the system to ensure the child's voice is heard. It enables them to navigate the system, challenge decisions and ensure their rights and wellbeing are prioritised. It empowers them to have a role in decision-making processes. It helps them know that someone is listening.

Demand for our services is growing, with a 22% increase in calls to our helpline last year as children are experiencing the negative consequences of increased caseloads, reduced budgets and service cuts within local authorities.

6,006 Children and young people helped directly in 2012-13



By improving their journey through care and the practices and policies that define it, Coram Voice is committed to reducing the discrimination and inequality children within the care system face. As a result, they will have better opportunities to reach their potential, integrate more fully into their local community and go on to lead happy, healthy and successful lives.

Those who have been in care struggle to realise their potential and face poorer life outcomes than those from more stable backgrounds:

- Those who have been in care are twice as likely to have their own children taken into care.
- 30% of people living homeless and on the streets have been in care.
- 50% of children in care develop mental health problems (compared with 10% of all children).
- Just 7% of children who have been in care proceed to higher education (compared with national average of 52%).

Yet this isn't and shouldn't be inevitable. Those who have been in care do not have low aspirations. They do not want to struggle academically. They know they can make a valuable contribution to society, and want to lead happy and fulfilling lives.

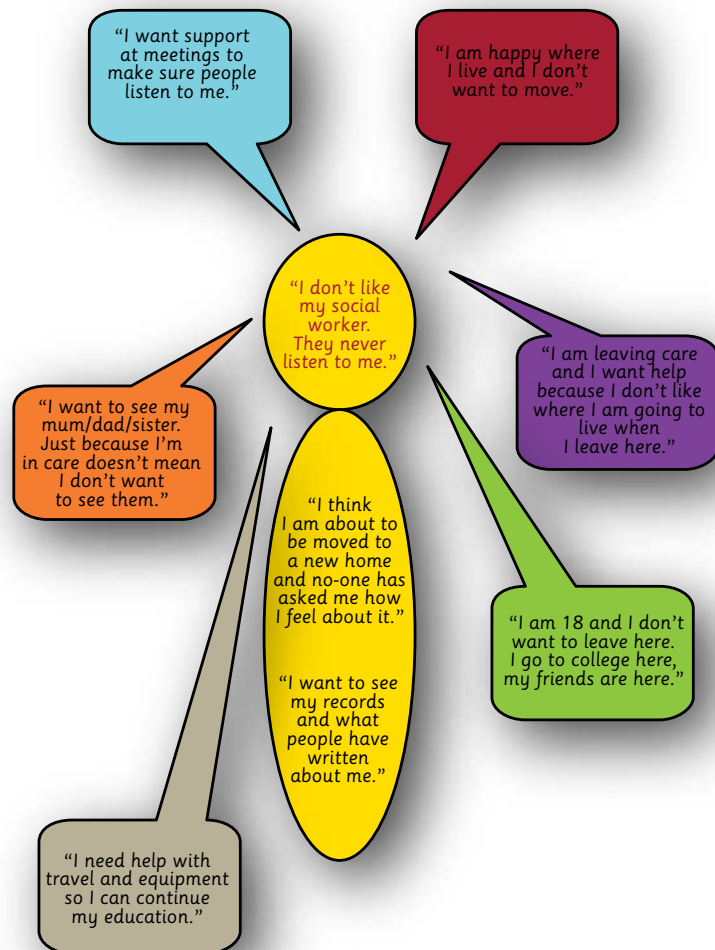
At Coram Voice, our mission is to ensure these children get the same opportunities as those from more stable family backgrounds, so that they can live normal lives and reach their full potential.



What does Coram Voice do?

Problems faced by a young person calling Coram Voice

When a young person calls us for help, they most frequently ask for support because:



We deliver high quality advice and support: If someone in authority fails to fulfil their obligations to a child, we support them to have their opinions taken into account, make complaints and access what is rightfully theirs, improving their lives and their experience of the care system.

Our advocates offer direct support, through our free national helpline and at face-to-face meetings. Specialist Advocates offer expertise on more complex topics, including problems faced by care leavers, unaccompanied refugees, and those with disabilities or mental health issues.

We seek out the hardest-to-reach and most vulnerable: Those who need us the most are often the least likely to contact us. We go to places where children in care and care leavers are highly represented, such as centres for homeless young people. As well as tackling specific problems, we support young people to know their rights and how to advocate for themselves, and we provide training and resources for staff.



We engage young people in all aspects of our work: We are child-driven. Care-experienced young people help to shape our strategy, drive campaigns, interview staff and design and deliver training.

We campaign to fix the system so that future children do not face similar problems: By learning from the individual stories and experiences of those we support, Coram Voice lobbies and supports government, both nationally and locally, to change policies and practices so that children and care leavers have a better experience of being in care, and to adopt a more child-friendly approach to Children's Services.

We provide and share expertise: Coram Voice supports and encourages children's service departments to improve practices, so that all children in care are fully supported by the system, reducing their need for our work. We run highly regarded training programmes for professionals working with children in care, to encourage child-centred practices and raise awareness of the problems.

What did we say we'd do?

For 2012-13, we pledged to do more to support vulnerable children and young people, both on an individual level and on a wider scale to improve the journey of a child through the care system. Specifically, we committed to:

- Provide high quality services and increase the number of young people we serve.
- Develop innovative programmes to provide improved and proactive support to hard-to-reach children and young people who are very vulnerable and need us the most.
- Campaign to extend the right to quality, accessible and independent advocacy to all young people who need it, and to challenge policies and practices which have a harmful impact on their lives.
- Increase the number of children and young people who contribute directly to our work, and develop a strategy to engage more in a range of different ways and at different levels.
- Develop a new three-year strategy for how we will support all young people who need us, whilst also challenging and changing the practices and policies which adversely affect their lives.

What did we do?

- Helped **2,617 children and young people** around the UK to overcome problems and access support and benefits they're entitled to, advocated for another **3,389** young people in young offender institutions, and became the contracted advocacy provider for over **24,000 children**. (see page 8)
- Developed a new initiative to help **homeless young people**, which supported **33** to have somewhere **safe to live** by challenging decisions which were denying them a home. We also stepped up our advocacy for children and young people with mental health problems. (see page 9)
- Produced a widely promoted report calling for **enhanced provision of independent advocacy**, and saw our views reflected by DfE, Ofsted and others. We also **trained 337 professionals** working with children. (see page 10)
- **Involved children and young people** in recruiting staff, delivering training, winning contracts and developing strategies. (see page 11)
- Defined our **vision, mission and strategy** for the next three years, and began work on an exciting **amalgamation project with Coram** to ensure that we can provide the highest quality services to many more children and young people. (see page 12)



What we will do next year



Our new three-year strategy has three distinct objectives:

1. To be a **Voice For All Children**, increasing the number of young people we help until we are confident we are reaching everyone who needs us;
2. To **Fix the Problem**, challenging the poor practices that cause children to need our services;
3. To be a **High Performing Organisation**, innovating new ways of working and striving to continually improve our services to children and young people.

For the coming year, we have set ourselves some very ambitious goals. During 2013-14 we will do our utmost to:

- Support over 4,800 children and young people to hold to account the people responsible for their care.
- Help more than 100 homeless young people to understand their rights and be given somewhere safe to live.
- Recruit and engage over 100 new children and young people from diverse backgrounds and geographical areas to make meaningful contributions to all aspects of our work, ensuring that we are truly child-driven.

- Launch our new programme to ensure that children in care get the best service possible from those responsible for their care, by identifying evidence for best practice, finding 'bright spots' where this good practice is being adopted, and supporting local authorities to adopt these practices and so meet the standards achieved by the best.
- Step up our ability to tell the stories of the children and young people we serve (while protecting their identity), so engaging people in the shocking reality of the injustices they face and creating a powerful call for action.
- Become Coram Voice, amalgamating with the Coram group of charities to expand our service, streamline our processes and increase our efficiency, so that we can help even more vulnerable children.



A voice for all children

Last year, Voice continued to provide high-quality services to children and young people across the UK, reaffirming our 'no child turned away' pledge by ensuring we were available to every child who needed us. We became the officially contracted advocacy provider for 24,383 children and young people across the country, and directly supported 6,006 children to hold to account the people responsible for their care.

Wherever they come from and whoever they are, every child who phones us receives immediate support. Last year, we answered 7,834 calls to our helpline, an average of 653 a month, supporting 1,070 children to resolve key problems in their lives. Thanks to the intervention of helpline advocates, children were able to access education opportunities, stop unnecessary placement moves, were removed from harmful situations including homelessness, and were supported to resolve many other problems affecting their wellbeing.

Over the last year, we provided an Independent Person or an Investigating Officer for 66 complaints and 272 secure accommodation reviews to ensure a child's rights are upheld and their opinions listened to. We also expanded our reach of independent visiting services, providing a reliable (adult) friend for 36 highly vulnerable children to support them through their care experience.

In 2012-13, all of the children and young people we worked with who provided feedback said that their advocate had listened to their views and feelings and 86% of children said that they got the result they wanted. Coram Voice enables a child to have a more positive journey through the care system: three quarters said that they felt more confident as a result of having advocacy, 75% said they felt more motivated, and more than half said that it had helped improve their relationships with their family and their social worker.



Joseph's Story

Nine-year old Joseph's social worker contacted Voice because she was concerned by some of the things he had been saying.

Whenever he talked about his experiences of being in care and what had happened to him beforehand, he became distressed and upset. His social worker thought that Voice would be able to help him.

A Voice advocate met with Joseph and asked him how he felt. They created a "wishes and feelings book" for Joseph: through writing and drawings, he was able to voice his fears, and to question who his family were and why he was put in care.

Joseph was terrified that his social worker would take him away. With the help of the book, and with his advocate by his side, Joseph could express these feelings. He finally felt able to tell his social worker that he really wanted to stay with his foster carer, but that he still wanted to see his mum sometimes. Children's Services finally understood Joseph's wishes and were able to ensure he stayed safe and happy where he wanted to be.

Please note: names and identities have been changed to protect the child's privacy

Helping the hardest to reach and the most vulnerable

It is often those who need us the most who are the least likely to ask us for help. They don't know who to turn to, what they have a right to, or what to do next.

Coram Voice is committed to seeking out these hard-to-reach young people, rather than waiting for them to come to us. Our outreach work takes our services to groups and places where children in care or those otherwise particularly reliant on the state are highly represented. We help them to address their problems, support them to know their rights and to advocate for themselves, and also train the staff who work with them.

Knowing that a third of homeless people have been in care, we developed a ground-breaking outreach programme with the New Horizon Youth Centre in London to provide advocacy for children in care and care leavers who find themselves homeless or at risk of becoming so. Between September 2012, when we began the pilot, and March 2013, we held awareness-raising workshops and one-to-one sessions with 33 young people and provided intensive follow-up advocacy support to 30. We have also seen an increase in the number of "crisis" calls to our helpline, as more homeless young people become aware of our services and understand how we can help them to stay safe.

These young people commonly face multiple and complex problems: many find that their local authority denies them their entitlements or fails to acknowledge their care-leaver status, so preventing them from accessing grants and benefits. By supporting these young people to challenge and overturn these decisions, we are holding social services accountable for their care and, more importantly, helping to find them a home and keep them safe.

In 2012-13, we extended our service to even more of the most vulnerable young people, through our visiting advocacy programme to secure children's homes, adolescent mental health and specialist residential units. We worked with 1,173 children in this way, helping them to understand, influence and meaningfully engage in decisions being taken about them.

We also provided high quality advocacy services in the secure estate, supporting 3,389 young people, an 18% increase from the year before. We introduced a new process to ensure a young person is asked if they want their advocate with them in their debrief meeting following the use of restraint by staff, providing greater safeguarding.



James' Story

James is a 16 year old detained in a Young Offender Institution.

'When I came to jail about four months ago I was very scared - petrified - and emotionally scarred. Voice were very easy to get hold of; I knew they were people who could help me with issues and problem solving, so I rang the helpline. Becky [my advocate] is very helpful, very non-judgemental and very thoughtful.

Having Voice advocacy has made my time in jail much less worse...they listened to me when I was upset or depressed or self harming. They took action to get me moved when I felt in danger; they kept trying. I ask good questions and they give good answers. They go out of their way to make young people happy. If you are grumpy with them or rude to them they still work with you and they don't judge you for the crimes you have committed. Without advocacy in this prison I would find it ten times harder to cope.'

Please note: names and identities have been changed to protect the child's privacy

Fixing the problem

As well as providing advocacy support to help solve young people's immediate problems, Coram Voice is also determined to make sustainable changes to the system and process so that future children will not face the same disadvantages and discrimination that today's children do.

Our policy and campaigning work has two key objectives: to improve practices that detrimentally affect children in care and to increase access to advocacy so that vulnerable children have their voices heard and can engage in decisions made about their lives.

Improving practice for children in care:

Last year, Voice successfully lobbied for a number of changes in forthcoming legislation and statutory guidance, including:

- **Keeping children safe:** As part of the 'Every Child in Need' campaign, Voice was successful in keeping current timeframes to assess a child at risk, resisting a move to give local authorities greater time and flexibility. This success recognises the need for fast assessments to protect the safety of very vulnerable children.
- **Focusing on a child's journey through care:** Voice has successfully lobbied to ensure Ofsted's inspections in children's homes focus on the "care journey", not simply checklists and processes. Inspectors will now spend more time speaking with young people, examining case-files and tracking their journeys through care.

- **Enhanced safeguarding in secure mental health units:** As a result of our lobbying, new protocols have been established which mean all young people subject to isolation or restraint within medium-secure mental health units must be provided with regular access to an independent advocate and cannot miss the opportunity because of the restriction, vastly increasing safeguarding levels.
- **Training professionals:** Last year, Voice provided 45 training courses for 337 participants, receiving an average feedback score of 8.3/10.
- **Bright spots of good practice:** Whilst there is strong evidence for what constitutes a good care journey, it is inconsistently applied. Last year, we began developing our 'Bright Spots' project to identify what is different in local authorities where particularly good practice is applied, so that we can encourage all services to reach these high standards. This project launches in 2013-14, in partnership with the Hadley Centre at Bristol University and the Hadley Trust.

15 training courses co-delivered by young people

Increasing access to advocacy:

- Last year, Voice co-produced the 'Listen to Me' Report outlining arguments for the provision of independent advocacy, the barriers that stop young people accessing it and recommendations for improvements. The report was well received by policy-makers, informing ongoing discussions with the Department for Education (DfE). The Children's Minister has since publicly recognised the value of advocacy, and we have received DfE funding for our helpline.
- Following our campaign, the new Ofsted Inspection Framework for Looked-After Children Services will now assess local authorities on whether those in their care know about and can access advocacy.
- Voice has proposed an amendment to the Children and Families Bill, currently passing through parliament, that all looked after children should have a statutory right to advocacy during regular reviews of their care plans. This is currently gathering support among peers in the House of Lords.



Driven by children and young people

Coram Voice is committed to being child-driven, ensuring that the opinions and stories of those with care experience inform and drive everything we do. During 2012-13, Voice continued to expand and diversify the number and range of opportunities for children and young people to directly inform our work.

We directly consult with young people to inform our responses to new government legislation, policy and initiatives and last year this included Voice's response to the government consultation on Ofsted inspection frameworks and processes (see page 10).

In 2012, Voice and Barnardo's conducted a consultation to ascertain the views and thoughts of young people in custody throughout the secure estate, to determine what they felt was important to be included in the Youth Justice Board's 2012-15 "Secure Estate Strategy". We had nearly 700 responses to our questionnaire, representing over 30% of the secure estate, with a further 87 involved in focus groups and 1:1 interviews, incorporating the feedback into the new strategy.

Young people were included as members of working groups to develop our new three-year strategic framework and to clarify and redefine our vision and values. We have also ensured the work of other organisations is informed by those with care experience. In the last year, groups of young people from Voice have worked with the Policy Exchange, the Office of the Children's Commissioner and the National Children's Bureau.

The best endorsement of our services comes from the children and young people who have used them. They have been key in developing relationships with our supporters, speaking with powerful authenticity about their experiences and of the value of advocacy to both commissioners and potential donors.

They have also supported our fundraising efforts in other ways: young people from across all sectors, including some from secure establishments, produced artwork and poetry for an exhibition to showcase the creativity that exists within the care system at a London Art Gallery in December. They gave powerful presentations about their experiences and the impact advocacy had on their lives.



Kirby's Story

Kirby is a fully qualified Young Trainer who has experience of being in care and has used Voice's services in the past.

"When Voice asked whether I want to be trained to become a trainer, I thought I would have to endure a series of long mundane, rigid lectures.

Instead I was confronted with a mixture of presentations, written exercises, role plays and interactive brainstorming sessions. I felt like I was back at theatre school all over again and I loved it. Who knew being trained could be so fun?!

Being asked to co-train was one of my most nerve-wracking experiences. Now having done it, I enjoyed it. It has actually helped to build my confidence as a person. I feel like Voice has really empowered me and given me a voice to speak outside of the box and defy the stigma attached to those in care.

Now I can't get enough. I grab every opportunity that comes my way to train and thrive off knowing that I, Kirby, can actually educate others. All thanks to Voice and ironically my experience of being in care."

Last Year:

- Qualified "Young Trainers" co-delivered 15 courses for professionals in the sector, with positive feedback received on the impact it has on the training experience.
- 100% of operational staff recruitment involved a young person on the interview panel.

Transforming Voice

It has been a year of huge change for Voice. New problems and challenges are increasingly being faced by children and young people - and by Voice – and we are continually adapting to meet them. Whilst reaffirming our commitment never to turn a child away who needs us, we have stepped up our determination to change the system that causes them to need us in the first place.

We have re-evaluated what we do, making sure that everything is focused on what is best for the children and young people who need us. By asking ourselves how we can work smarter and faster to achieve better results, we have looked at new ways of working to ensure that as many as possible, and those most in need, can access our uniquely high quality service.



We have also looked at rebalancing our income streams. Historically, around 75% of Voice's income has come from providing services to local authorities and other statutory bodies. Whilst remaining committed to continuing and expanding this work so that the greatest number of children have access to the highest standard of support, we are increasing our other income sources to meet and extend our promise to support all those who need us and to reach the most vulnerable.

We created a new Fundraising and Business Development Team, both to increase income from voluntary sources and to ensure that we secure more contracts with local authorities to provide the very best advocacy and independent services available.

This new team has already proven its value: Voice raised £452,975 in voluntary income during 2012-13, and we won 33% of the contracts we bid for, compared with 10% in 2011-12. For local authority advocacy contracts alone, our success rate was 50%, emphasising our reputation for high quality services.

We also evaluated our systems and structures to ensure they are as streamlined as possible. We underwent a restructuring process, reducing the number and tiers of managers, while both trimming and expanding as necessary to ensure that our administration is delivering its essential service in the most effective way.

By the end of the year we had begun to explore the exciting potential of amalgamating with the Coram group, and the opportunities it provides for us to build on the year's transformation, further expanding our reach so that we can ensure that even more vulnerable children and young people receive the best possible service and support.



Supporting Coram Voice

Business Works for Coram Voice

From donations and event sponsorship, to Charity of the Year awards and pro-bono gifts, partnerships with businesses are invaluable to Coram Voice.

By providing unique opportunities for their staff and ours to work together in synergy to deliver our goals, we have seen our relationships grow from strength to strength.

Amplifying Our Voices

In 2012-13, Voice's work was amplified through a wide range of social events.

Our art exhibition, kindly sponsored by Aramco, was an opportunity to meet our supporters and to break down stereotypes. We also held a music gig in London, with bands The Stone Foundation and Secret Company playing to a packed audience. *"Raising Voices for Voice"*, a Spring Concert in Luton, raised over £1,700 towards our work.

From comedy nights and pub quizzes to collections and cake sales, our supporters have emphasised the "fun" in fundraising, whilst raising vital income for us to reach even more vulnerable children.

The "Going Beyond" Supporters

Our fabulous supporters will go to great lengths to raise money for Coram Voice. As well as loyal donors donating every month, last year we had 10km-runners, dreadlock-shavers, marathon-heroes, city-walkers and Death Valley-cyclists all giving their all, and their time, to raise valuable sponsorship on behalf of Coram Voice.

Leading law firm Holman Fenwick Willan is a dedicated supporter of Coram Voice's work, donating money and pro-bono support, and running work experience days for care-experienced young people.

"Partnering with Coram Voice is great for HFW too. We love working in teams from across every part of our firm to do everything we can to help these inspiring young people to get on."

Matt Illingworth, Partner

Sarah Tiffin ran the Virgin London Marathon for Voice, raising over £3,000 through sponsorship, a charity auction and a pop-up clothes sale.

"I'm so pleased to have been able to raise money for Voice and to raise their profile. The work Coram Voice does is incredibly important to the young people it supports."

Sarah Tiffin, Event Participant

DONATION SLIP

Please use BLOCK CAPITALS

Title _____

Forename _____

Surname _____

Address _____

Postcode _____

Email Address _____

I wish to donate £10 £18 £25

Other (please specify) _____

I enclose a cheque (payable to Voice)

I wish Coram Voice to treat this donation and future donations as Gift Aid donations until further notice*.

Name _____

Signature _____

Date _____

If you do not wish to receive further correspondence from Coram Voice please tick here.

PLEASE RETURN TO:

Coram Voice, Gregory House, Coram Campus
49 Mecklenburgh Square, London WC1N 2QA

*You must pay an amount of income tax and/or capital gains tax at least equal to the tax we reclaim on your donations in the tax year (currently 25p for every £1 you donate). You can cancel this declaration at any time by contacting us.

Supporting Coram Voice

DONATION SLIP

To set up a **STANDING ORDER**

Please complete this form and send to Coram Voice.

Bank Name: _____

Bank Address: _____

Account Number: _____

Sort-Code: _____

**Please set up a monthly / annual* standing order
and debit my account with the sum of £_____**
starting from (date) _____
until further notice.

** delete as appropriate*

Please credit the following bank account:

Account Name: Voice

Bank: HSBC, 25 Islington High Street,
London N1 9LJ.

Sort-Code: 40-03-33

Account No: 01198688

Name _____

Signature _____

Date _____

PLEASE RETURN TO:

Coram Voice, Gregory House, Coram Campus
49 Mecklenburgh Square, London WC1N 2QA

What will your donation pay for?

£18 will pay for an independent advocate to spend an hour with a vulnerable child who wants support to speak up against a decision that is being made about their life.

£49 will train an advocate in new skills to help support children and young people with communication and learning difficulties and other more complex needs.

£253 will pay for our freephone helpline to be fully operational for one day, with two fully trained advocates answering the phones.

£350 will pay for a community-based advocate to support a young person through a more complicated problem, to ensure it is resolved in a positive way.

Please support Coram Voice

Do you want to help support thousands of vulnerable children in care of the state to have their voices heard?

PLEASE DONATE:

On-line – go to www.justgiving.com/voice/Donate

By Post – send a cheque (payable to Voice) to
Coram Voice, Gregory House, Coram Campus,
49 Mecklenburgh Square, London WC1N 2QA

By Text – Text “Voic32 £5” to 70070 to donate £5.

Call – 020 7520 3791 to speak to the Fundraising Team to donate via Credit Card or to set up a Standing Order.

With your support, Coram Voice can help these children to access essential services, understand their rights and speak up when important decisions are made about their lives. We can help them to stay safe, feel involved and give them the confidence to shape their lives for the better.

On behalf of everyone at Coram Voice, and everyone we support, thank you.



Money matters

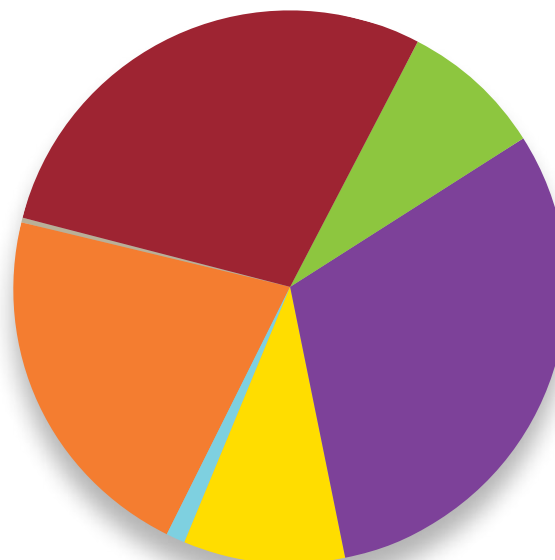
Coram Voice relies on the support of its donors to ensure that we can help every child who needs it.

Thank you to all our funders:

AGF Productions, Alchemy Foundation, Aramco, Axiom, The Centre for Strategy and Communication, Corelogic, Coutts Charitable Trust, Dulverton Trust, Eckoh, Essex Youth Trust, Fowler Smith & Jones Charitable Trust, Garfield Weston Foundation, Glencore, Hadley Trust, Harford Trust, Henry Smith Charity, Holman Fenwick Willan, John Laing Charitable Trust, London Legal Support Trust, Michael Cornish Charitable Trust, Oak Trust, Pamela Barlow Charitable Trust, Roger Vere Foundation, Schroder Charity Trust, Simmons and Simmons, Sir John Sumner Charitable Trust, SNR Denton, Stainless Wire, Steel Charitable Trust, Stephen & Joan Fogel Charitable Trust, William Brake Charitable Trust and the Woodlands Trust.

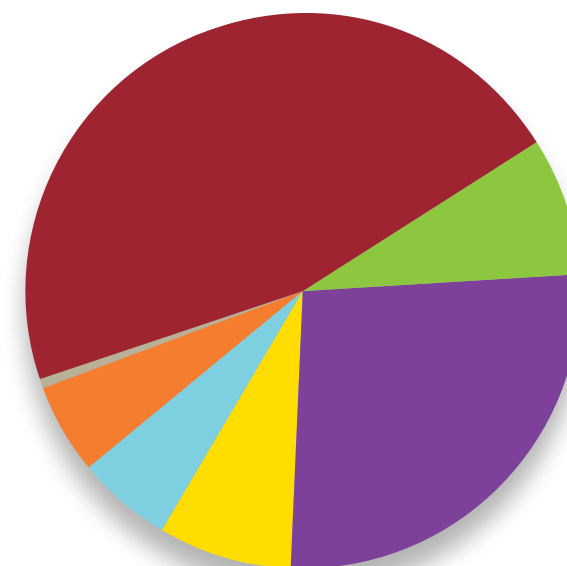
Thank you to all the individuals who have supported us this year and who have run, cycled, sung, played or shaved to raise vital money for Coram Voice's work.

On behalf of everyone at Coram Voice, and everyone we work with, thank you.



INCOMING RESOURCES:	2012-13	£
Individual Advocacy	607,700	
Visiting Advocacy	172,727	
Secure Services	654,135	
Independent Services	198,582	
Policy and Campaigning	21,851	
Voluntary Income	452,975	
Investment Income	109	
TOTAL INCOME	£2,108,079	

RESOURCES EXPENDED:	2012-13	£
Individual Advocacy	1,058,313	
Visiting Advocacy	179,723	
Secure Services	610,352	
Independent Services	179,879	
Policy and Campaigning	124,765	
Fundraising	120,358	
Governance	9,992	
TOTAL EXPENDITURE	£2,283,382	



coram Voice

getting young voices heard

Coram Voice
Gregory House, Coram Campus,
49 Mecklenburgh Square,
London WC1N 2QA

Registered Charity Number: 1046207

Registered Company Number: 3050826

Coram Voice is a registered charity and
a company limited by guarantee.

Coram Voice (formerly Voice for the Child in Care)

Contact us:

Tel: 020 7833 5792

Fax: 020 7713 1950

Email: info@voiceyp.org

Website: www.coramvoice.org.uk

Facebook: www.facebook.com/voiceyp

Twitter: @VoiceYP

To contact an advocate:

Freephone Number: 0808 800 5792

Text: 07758 670369

Email: help@voiceyp.org

