



Binti: Software Built for Child Welfare

By [Binti, inc.](#)

Binti's mobile-friendly platform, developed through extensive collaboration with youth, families, and social workers, **fosters partnership, improves outcomes, and saves social workers valuable time.** The platform offers tools for recruitment and application processes, case management, compliance, reporting, and more.

110,000

BINTI HAS FACILITATED THE APPROVAL OF 110,000 FAMILIES TO FOSTER OR ADOPT

Binti is committed to building software with a mission to ensure every child grows up in a family. With 400,000 children currently in foster care in the US and millions in orphanages worldwide, the challenges are immense. Research shows that 30% of the U.S. homeless population and 25% of prison inmates have experienced foster care. Binti aims to change these statistics by streamlining the fostering and adoption process through intuitive, user-friendly tools that address the critical shortage of foster families nationwide.

The platform is modular, allowing teams to use individual components or adopt Binti as a comprehensive solution. Designed to securely integrate with other systems, such as Medicaid, Binti fosters collaboration across service areas to support youth and families more effectively.

Key modules include:

- **Caregiver licensing:** Simplify the entire licensing and renewal process for families and caregivers with an online applicant portal featuring document upload and e-signature capabilities.
- **Caregiver management:** Streamline coordination with licensed caregivers via a single online portal, enabling efficient sharing of child information, paperwork collection, and documentation collaboration.
- **Family finding and engagement:** Identify, record, and engage a child's fictive and biological kin network to ensure they are supported by their closest connections.
- **Service referrals and prevention:** Manage service providers, request services, and track billing within one module, enhancing workflows and improving family outcomes.
- **Binti AI package:** Utilise features such as form auto-completion, transcription, language translation, and case note scraping to improve outcomes while saving time for social workers.

Since its launch in 2017, Binti has facilitated the approval of over 110,000 families to foster or adopt children. More than 12,000 social workers across 34 states and Washington, D.C., use Binti as their primary workspace, both in the office and the field. Agencies leveraging Binti's platform have, on average, increased the number of approved families by 30%, ensuring more children find loving homes.

CASE STUDY: SAN FRANCISCO'S HUMAN SERVICES AGENCY

The Startup in Residence (STIR) program connects government agencies with startups to address civic challenges through technology. As part of this program, San Francisco's Human Services Agency (HSA) partnered with Binti to modernise its foster care system.

HSA needed a mobile-friendly, cloud-based solution to streamline the foster parent recruitment and approval

process. They sought to digitise the paper-heavy review, assessment, and placement workflow while enhancing the pipeline for prospective foster parents from initial interest through certification. Additionally, HSA aimed to reduce the time social workers spent managing caseloads and administrative tasks.

Over a 16-week residency, the Binti team worked closely with HSA staff to understand the foster family placement process and the challenges social workers face. Using this feedback, Binti developed a mobile-friendly web

application for prospective foster parents, making the process straightforward and user-friendly. The team also created tools to reduce the time social workers spent on foster parent applications, enabling them to focus more on their core responsibilities. By the end of the project, Binti delivered a solution that simplified the foster care process for both prospective families and social workers. This collaboration highlights how technology can drive meaningful improvements in social care systems, ensuring more children can find the stability and support they need.